



Limited 5 Year Warranty for Customer

Location of Installation: _____

Location #: _____

Area(s) of Installation: _____

Date of Installation: _____

TESTING AND INSPECTION:

- 1 Prior to installation, surfaces to receive Silikal products will be thoroughly inspected by a licensed applicator and/ or a representative of Silikal along with a representative from Customer.
- 2 Defects in substrate due to structural issues or concrete curing and placement issues which would impact the successful installation of Silikal products will be identified and either remedied or noted.
- 3 Moisture Vapor levels in the substrate shall be tested by either the Calcium Chloride method or by a Protimeter. Calcium Chloride readings over 5 pounds or Protimeter readings with an interior Relative Humidity level over 85% will be identified and either remedied or noted.
- 4 Small quantities of Silikal products will be applied to the surface under contract, and bond tested. Any areas in which bonding is questionable will be identified and either remedied or noted.
- 5 All testing will be documented by the licensed applicator, and results will be provided to representatives of Customer and Silikal America prior to the commencement of any work.

WARRANTY:

- 1 If the products and components are installed according to directions and specifications, Silikal America warrants that the Silikal products will perform as indicated in Product Data Sheets, Chemical Resistance Charts or other Silikal publications.
- 2 The term of this warranty shall be 5 (five) years from the completion of the work, covering cracking, delaminating, or other surface irregularities which are due to a defective product or component.
- 3 This warranty does not cover deterioration of the surface due to excessive moisture vapor transmission, excessive wear and tear, structural faults, negligence, improper maintenance, vandalism, excessive mechanical, thermal or chemical abuse beyond parameters stipulated on data sheets, or any other deterioration not a result of defective manufacturing of Silikal products and components.
- 4 It is understood that the liability of Silikal shall be limited to the installed fair market value of products and components required to make the initial installation, and that Customer waives claim to any additional damages beyond the aforementioned limit of liability.

REMEDY:

- 1 Within the 5 year period from the date of installation of Silikal products, should a failure occur which is proven to be a result of defective Silikal products or components, the sole remedy for Silikal shall be limited to the provision of the same or equal components in sufficient quantity to repair or replace the defective area(s), and arrangements made with a licensed Silikal America applicator to complete the repairs or replacements.
- 2 During the warranty period, should Customer discover a defect in the installation, Customer shall provide written notice to the Corporate Office of Silikal of alleged defect within 30 days of discovery.
- 3 Silikal America and/ or its licensed applicator must be provided access to area in question to inspect and test the product claimed to be defective.
- 4 Should it be determined that the failure is in fact due to a defect in a Silikal product or component and/or workmanship of a Silikal America licensee, Silikal America shall provide labor and materials to make such repairs or replacements within a 30 (thirty) day period of the determination, and Customer shall provide access within the 30 (thirty) day period to Silikal America and/ or its licensed applicator to the area so that warranty may be remedied.
- 5 Should a Silikal America licensee fail to perform its warranty duties or cease to exist, Silikal America will provide an additional licensee to fulfill all warranty obligations for the stated warranty period.